

7<sup>th</sup> January 2021

## Coronavirus Update #43

### Latest Update regarding visitation arrangements.

Dear Residents, Family and Friends of Maroba,

NSW Health continues to be concerned for older people in care, as they continue to trace current Covid cases and clusters within NSW. Following further advice from them, Maroba has made some adjustment to visiting arrangements to best reflect this updated information. Please share these changes with other family members to ensure they are not disappointed when arriving without an appointment.

The advice of the 5<sup>th</sup> January has changed. This advice allows visitors **outside of** the Greater Sydney, Blue Mountains, Illawarra, Shoal Haven, South Coast, Orange, Nyngan (Bogan Shire) and Broken Hill to again be able to visit Maroba during designated visiting hours. However if you have visited these areas or been in contact with people from these areas in the last fourteen days you will be excluded until further notice.

We remain on high alert and continue to carefully monitor the emergence of Covid-19 cases throughout NSW and the nation.

### Visiting arrangements for those permitted to enter the facility are as follows:

- **Only 2 visitors per resident in any one day and by appointment only**
- All visitors to the facility must wear a mask.
- In room visits only
- **No congregating** in any communal space / No stopping for coffee
- Social distancing and Hand Hygiene must be maintained

**Weekdays:** between 10am and 4.30pm. Please ring during office hours to make an appointment in consultation with other family members who may wish to share the visit.

**Weekends:** by appointment only for those who, for legitimate reasons cannot make it make it during the allocated times during the week. However you will need to ring reception on 49350300 during office hours to make these appointments.

Please note that visitation outside of these arrangements will be facilitated for special care needs and for active palliation. The Director of Care will make contact if such visitation is required. Of course if you already have such an arrangement in place that will continue at this time.

Unfortunately social leave is discouraged unless for exceptional circumstances which may be discussed in the first instance with the Director of Care prior to completing the excursion form. If special leave is approved then the Coronavirus Self-Disclosure Declaration must be

completed and presented upon return to the facility as this will ensure contact tracing is optimised if required. Masks in external settings are strongly advised.

Medical appointments will be facilitated, but again we recommend non urgent appointments be reconsidered if possible. Please complete the excursion form (Medical) available on our website. Masks in such external setting are strongly advised.

We started Bus excursions again this week so our residents can still be out and about without getting out of the 'bus bubble' especially now as the weather seems to be improving. Today's 4 outings were a great success.

We will continue to assess the Covid NSW situation each day and make adjustments to these arrangements as we deem appropriate to ensure the safety of the entire Maroba Community.

Keep up to date with the latest NSW news <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Please remain vigilant as together we continue to navigate the potential risks associated with the Coronavirus in order to protect our Maroba family and the community. Your support and co-operation throughout the past year and now into 2021 is greatly appreciated.

Remember things change quickly so keep an eye out for our notices which will advise you of all changes to our arrangements.

Please do not hesitate to contact Reception on (02) 4935 0300 or email [enquiries@maroba.com.au](mailto:enquiries@maroba.com.au) to have individual questions answered by the most appropriate staff member.

"To go fast, go alone. To go far, go together" (African Proverb)

We have a long way to go so let's stick together!

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'Viv', with a stylized flourish at the end.

Viv Allanson

CEO