



14 January 2021

Coronavirus Update #45

Important Update regarding visitation arrangements.

Dear Residents, Family and Friends of Maroba,

We have some good news! Let's cut to the chase ☺ In light of there being zero community transmission cases reported in NSW, we have reviewed the NSW Health advice for aged care and amended our visitation arrangements.

Key points

- The requirement to make an appointment for weekday visiting is now no longer required. This means that a resident can have visitors in the morning and afternoon but no more than 2 visitors at each visit and they can be the same visitors.
- Visitors from Broken Hill, Orange, Bogan, South Coast, Central Coast and Blue Mountains have been removed from the list of outbreak areas and provided they can satisfy our visiting protocols are welcome to visit Maroba.
- Visitors who reside in or have visited the Greater Sydney region, Greater Brisbane and Illawarra Shoalhaven (Wollongong) regions are to be excluded from the facility.

To re-cap existing visitation arrangements.

- Weekdays visiting is between 10am and 4.30pm. Only 2 visitors per resident at a time and remember, no appointment necessary.
- Weekend visiting is by appointment only for those who, for legitimate reasons cannot make it during the allocated weekday times. Appointments are to be made via Reception during office hours.
- Please note that visitation outside of these arrangements will be facilitated for special care needs and for active palliation. The Director of Care will make contact if such visitation is required. Of course if you already have such an arrangement in place that will continue at this time.
- All visitors to the facility must wear a mask.
- In room visits only
- No congregating in any communal space / No stopping for coffee
- Social distancing and Hand Hygiene must be maintained

Please share these changes with other family members and friends to ensure they too are aware of the changes.



Social leave & Medical Appointments

Social leave is still discouraged at this time unless for exceptional circumstances which may be discussed in the first instance with the Director of Care prior to completing the excursion form. If special leave is approved then the Coronavirus Self-Disclosure Declaration must be completed and presented upon return to the facility as this will ensure contact tracing is optimised if required. Masks in external settings are strongly advised.

Medical appointments will be facilitated, but again we recommend non urgent appointments be reconsidered if possible. Please complete the excursion form (Medical) available on our website. Masks in such external setting are strongly advised.

We will review this after the school holidays and the Australia Day weekend and when there is likely to be less movement of visitors in our region.

Whilst this relaxing of arrangements is good news, we remain on high alert and continue to carefully monitor the emergence of Covid-19 cases throughout NSW and the nation.

Keep up to date with the latest NSW news <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

Thank you for your continued co-operation and support.

Please do not hesitate to contact Reception on (02) 4935 0300 or email enquiries@maroba.com.au to have individual questions answered by the most appropriate staff member.

Yours sincerely,

Viv Allanson

CEO