



As we enter the second year of our 2020 decade I recall the choice I made in January 2020. These were my words “Therefore, for the sake of the organisation and all of our people, I have made the choice to walk into this 2020 decade full of Biblical Hope ... yes, a confident and eager expectation of good...I trust that you will also make that choice as we travel this road side by side gathering momentum along the way!”

As I look back over 2020 I am so pleased I made that choice, as I believe that Biblical Hope was the major factor in maintaining my morale, my focus and my determination to stay the course throughout the Global Pandemic. I stated early in the Pandemic that if we could maintain the morale of all of our people then we would certainly be in a better position to support their immunity and thus afford them optimal protection against the virus as we instigated all the other practical measures.

So what will we choose in 2021...? Let's choose LOVE...we know it never fails...it suffers long and is kind ...it rejoices in the truth...it bears all things... it believes all things...it hopes all things ...and it endures all things. Love is Maroba's foundation ...”Love the Lord your God with all your heart... Love your neighbor as you love yourself. There is no commandment more important than these two.”

Mark 12:30&31

Love ought to be the foundation for every act of a leader especially here at Maroba. Whilst all our Leaders from the board and throughout the organisation do possess many wonderful attributes and gifts, our gifts should take second place to serving others out of a heart of Love.

Together we can stand with our heads held high knowing we got through a most challenging year in 2020 and that we have it in us to follow the leading of a loving Heavenly Father into whatever is ahead of us in 2021. So I invite each of you to choose LOVE as together we get about doing good and serving humanity right here at Maroba and beyond!

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COVID VACCINATION NEWS



As we have heard in the media vaccinations for Covid-19 will commence this month. It is significant that Aged Care residents and staff will be offered the vaccine in the first round, even before General Practitioners. Planning is underway for the rollout to begin at Maroba with a project team turning their attention to this important opportunity, however as yet we have no set date so we are very much in limbo.

If you would like to know more about the Covid vaccine or roll out, the National coronavirus and Covid-19 Vaccine helpline phone number is 1800 020 080 or visit <https://www.health.gov.au/initiatives-and-programs/covid-19-vaccines/about-covid-19-vaccines>

COMMUNITY SERVICE PROGRAM RETURNS!

We are delighted to advise our Community Services program resumed in January 2021.

- Themed luncheons will return on a smaller scale in February with the first luncheon (Hawaiian theme) earmarked for 18 February.
- Bus trips return 9 February with our first trip being a Bay trip. The bus will depart Maroba at 9.30am.
- Tai Chi commenced on Friday 22 January 2021 and will be held at Maroba in our new function area in Braye Park.
- The gym is open on a Friday by appointment only, recommencing 15 January 2021.

COMMUNITY SERVICES
**Wellness
& support**



We look forward to welcoming our Community Service clients back to Maroba. For more information including costs, please download our flyer via our website, Facebook or ring Reception on (02) 4935 0300.

Please note

Program could change at the last minute due to unexpected events not including the emergence of Covid-19 outbreaks. Safety is our highest priority.

Christmas & New Year festivities

Christmas in 2020 was celebrated with lunches in The Lodge and The Manor for residents. Volunteers were recognized with a small celebration and a morning tea. An outdoor concert was also held with Daniel providing some entertainment along with Peonies Petting Zoo visiting. Thanks to our volunteers, we managed several bus trips for residents to enjoy the Christmas lights in the local area. Christmas Day was very festive and atmospheric with a delicious luncheon served for residents and staff.





Staff update

LINDA WINN APPOINTED TO THE DIRECTOR OF CARE ROLE

We are delighted to announce the permanent appointment of Linda to the role of Director of Care (DOC) effective 28 January 2021.

Linda came to Maroba in May 2020 to support our Quality program and was willing to act in the DOC role when the position was vacated.

Linda has invested herself in the role and has supported all aspects of what we do within the Maroba Community. We have watched Linda meaningfully engage with residents, staff and families to ensure we can achieve the best possible outcomes for everyone.

We know that many of you have already crossed paths with Linda, however if you haven't and see Linda out and about the facility, don't hesitate to stop and say Hi.



CARDS OF CONNECTION

What is this you may ask? Cards of Connection is an initiative of Form 1, our contractor who service our fire protection systems.

They are a series of cards that help connection by opening up communication and conversations. The cards ask questions that can spark emotion, memories and ideas. Form 1 have kindly gifted some packs to Maroba and as was the intention, they have been helpful in starting conversations and reminiscing with residents.

And we thought they may help our families too. If you would like to find out more information including cost, please visit the following website. www.form1.com.au or phone 9966 4200.



Social Highlights

Maroba is slowly settling into 2021. Visitors are enjoying seeing their loved ones, bus trips are a weekly occurrence with residents appreciating the opportunity to vacate the bus at appropriate venues for a morning tea or lunch break, social excursions for residents are back on, as is non-urgent medical appointments. Of course, such is the nature of Covid this could all change suddenly and we are diligently watching NSW Health alerts. However, for now residents are enjoying a new freedom of sorts in a Covid safe way.



Australia Day Celebrations



Rhys, our OT cooked gnocchi for residents (Thanks to Suzanne Nagy for the photo)



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Feedback

Maroba is committed to providing high quality care and services and meeting the needs of our residents and clients.

We value feedback including complaints or concerns as this helps to improve our service.

Thank you to those in our Community who have already provided us with some feedback.

Confidential feedback can be provided by

- Completing a form on our website <https://www.maroba.com.au/feedback-complaints/>
- Emailing : feedback@maroba.com.au
- Collecting a Feedback form from Reception areas. Completed forms can be returned to confidential boxes available in the Reception areas or handed to a member of staff.
- Making an appointment to discuss with management

If you would like to know more about our Feedback and Complaints process, please pick up our flyer 'Have your Say' available in our Reception areas.

