

02 March 2021

Coronavirus Update #48

Greetings to our Maroba Community,

With Summer now behind us, it's hard to believe how quickly the year is rolling by. I must admit I do look forward to cooler nights with warm days as it gives me the opportunity to catch my dose of fresh air and enjoy a walk with my furry friends after a day's work. It has been a while since we provided an update around our visitation arrangements and we have fielded a number of questions with the anticipated vaccine rollout. Covid thankfully appears to have settled for now as far as community transmission goes, however it continues to arrive on our shores in its various mutations. With that in mind and as we await the Vaccination roll out as always Maroba errs on the side of caution in conjunction with the many layers of Health advice.

We have slightly modified our existing visitation arrangements which are;

- Visiting Monday to Friday is 9am 5pm with no appointment necessary.
- For family members who are unable to attend during weekday visiting hours, we now also offer some after-hours appointments in and around meal times until 6.30pm which can be made via Reception during office hours.
- Weekend visits will continue by appointment only.
- For residents who are actively palliating we will facilitate additional visiting. The Director of Care will make contact if such visitation is required. Of course if you already have such an arrangement in place that will continue at this time.
- In room visits only for up to 2 visitors, <u>however larger groups can gather outside or on</u> <u>one of our designated balconies.</u> If more than two people are visiting at once and you wish to use a balcony can you please ring Reception to check availability. We will leave it to you to escort your loved one to the balcony or outside area and ensure they safely return to their residential living area after the visit.
- We ask that there still be no congregating in any communal space.
- We are happy for you to help yourself to a tea or coffee in one of our self -serve cafes but please take it to your loved ones room or an outdoor area to consume.
- Social distancing and Hand Hygiene must be maintained

Don't forget we encourage and support social leave. Social leave is greatly welcomed by residents who appreciate the time with family and friends, so why not consider planning a Covid-safe function during autumn before winter really settles in. The form to apply for social leave is on our website <u>www.maroba.com.au</u> under 'Contact Us'.

T (02) 4935 0300 F (02) 4935 0399 E ENQUIRIES@MAROBA.COM.AU MAROBA.COM.AU @MAROBA.WARATAH MAROBA

Vaccination

There is a lot of information in the media around the vaccination roll out including who will receive the vaccinations first, which includes residents of aged care facilities and staff. Unfortunately we still do not have a date the vaccination team will be on site and we have heard we can be given as little as 24 hours' notice.

Last week we distributed the consent form and we thank those family members who have completed the form on behalf of their loved one to either decline or consent to the vaccine. It is important we have a completed form for our records, so if you haven't already signed a form please do so as soon as possible. The form is available on our website, navigate to the Covid-19 webpage on the top toolbar. If you have more questions regarding the vaccine please contact your General Practitioner or our Director of Care, Linda Winn would be happy to answer any questions. We would also like to highlight that if consent is given for the vaccine it can be withdrawn at any time. As more information is provided to us we will make it available to our Maroba Community.

Please do not hesitate to ask any questions and we will find the answers as best we can.



Yours sincerely,

Viv Allanson, CEO

T (02) 4935 0300 F (02) 4935 0399 **E** ENOUIRIES@MAROBA.COM.AU MAROBA.COM.AU Commence C