

15 March 2021

Coronavirus Update #49

To our Maroba Community,

We have some excellent news!



We are pleased to advise the Public Health Order has been reviewed and in conjunction with our own risk assessment, we believe the time is right to significantly relax our visitation arrangements.

Key changes

- There is no cap on the number of visitors a resident can have at any one time.
- Visiting hours are from 9am-7pm, 7 days a week with no appointments necessary including on weekends. The doors to The Lodge will remain open during these hours so if visiting The Lodge there is no need to go to The Manor Reception first as check in will be available in The Lodge foyer.
- Any number of visitors can visit a resident, but they must maintain a 1.5 metre social distance, therefore due to the room sizes a maximum of 2 visitors can visit at once in the room. If the visiting group is more than 2, please gather in one of our communal areas or outside in the grounds.
- Bus trips for our residents have re-commenced and more Covid-safe venues will be added to our list of venues for lunch stops.

What will remain?

- There is still a requirement to check-in and check-out via our Visitor Management System. This can be completed at the entrance to The Lodge and The Manor. As the Reception areas in The Lodge and The Manor will not be manned during the weekend and after normal business hours we place great trust in our visitors to do the right thing and sign in and out of our system. If for any reason the electronic system is not working, please sign in on the paper version.
- Please remember to practice good hand hygiene using our hand sanitizer stations after you have entered the facility, made a cuppa, and on leaving.
- Forms are still to be completed for social leave.



We are still to exclude visitors who;

- have COVID-19 symptoms fever (37. 5°C or higher) or symptoms of COVID-19 or any other infectious illness
- have been to any NSW, Interstate or Overseas locations listed in the current areas of concern at the dates and times listed for 14 days after they have visited the location – the current exclusion locations are
 - Greater Brisbane including Brisbane City, Ipswich, Logan, Moreton Bay and Redland
 - o Auckland, New Zealand
- live in the NSW areas of increased testing
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period
- live in a household with a person who is currently self-isolating
- are waiting for a COVID-19 test result.

With regards to the Covid vaccination, contrary to media reports of the vaccination rollout commencing in a week, Maroba still does not have a date the vaccination team will be onsite. We continue to remain in a holding pattern but assure you we are ready as best we can be for when we get the green light, which could be given with in less than 48 hours' notice. Have you completed the **consent or decline** form yourself or on behalf of your loved one? If not, we encourage you to please complete this as soon as possible. The form is available on our website, navigate to the Covid-19 webpage located on the top toolbar. If you have any questions about the vaccination please do not hesitate to speak to our Director of Care who would be happy to assist. As more information is provided to us we will make it available to our Maroba Community.

Easter is just around the corner so stay tuned in case there are any changes on the Covid activity across the state. If the situation remains stable we plan to celebrate Easter under these arrangements. So till then ...stay well and keep Covid Safe. This is not the time to relax all those safe hygiene and distancing measures that we have adopted throughout the Pandemic.

Please do not hesitate to ask any questions and we will find the answers as best we can.

Yours sincerely,

Viv Allanson, CEO