MAROBA CONNECT AUGUST 2021





The year is certainly progressing **Aged Care** at a great pace! However, we **Employee Day** will never move so rapidly that Thanks for caring we don't take the time to pause to give thanks for all the wonderful **7 AUGUST** people who serve our elders day in, agedcareday.com.au day out. Did you know that there are #ThanksforCaring more than 360,000 aged care staff serving older people in Australia? Here at Maroba we have 245 committed individuals who turn up to serve in teams across every facet of the organisation.

On Saturday 7 August it is Aged Care Employee day, a day to celebrate and honour those who care for 1.3 million older Australians. Maroba will recognise and celebrate the combined efforts of our dedicated teams by hosting a BBQ here on Monday 9th of August.

At this time, we especially think of our teammates who have achieved very significant milestones this year. People like Chery Hodder who has reached 34 years of committed service at Maroba and is still going strong! And we remember with thanks Rhonda Godkin who retired in July after 21 years and 11 months and Jackie Rouse who also retired recently after 18.5 years of faithful service.

In July we celebrated NAIDOC week and for the first time in Maroba's 67 years we raised 3 flags to acknowledge the value and significance of our first Nations people. The Australian, Aboriginal and Torres Straight Islands flags now proudly fly together prominently located between the Lodge

and the Manor. During this week of celebration, we came together as a community for the raising of the flags. Together we stood and joined hands symbolising our appreciation of our diversity and our commitment

to always support one another no matter the colour of our skin or where we were born. Together we declared "We are one. We are many. Let's Live our Potential." The mood was contemplative and the comments of many can be summed up in this statement ... "For me there was a lovely atmosphere – great community spirit." The afternoon tea that followed included a special menu to reflect some traditional bush tucker which thanks to Bec was spectacular.

On the Covid vaccination front, I received my second dose of Astra Zeneca vaccine recently so I am now fully vaccinated and can advise that 82% of staff at Maroba are now fully vaccinated or have had 1 vaccination. We anticipate over the coming weeks that this figure will increase. This is pleasing news when you consider the difficulties we have faced in the past few months obtaining vaccine appointments.

We look forward to better times ahead as we constantly manage the shifting status of the Pandemic within our state. Thank you once again for your support to date of Maroba.

Australian Bureau of Statistics

Census

The Census is coming this August.

- Viv



Coolguard Visitor Management System

We ran some reports the other day which highlighted the number of visitors who have entered our service since the system was implemented in September 2020. The numbers were astonishing really and these are highlighted below.

The importance of this system which is connected to Service NSW cannot be underestimated. In the event of an infectious diseases outbreak it is a vital tool that will enable us to track movements across the facility and have a better understanding of the most vulnerable areas.

We are aware that sometimes the system does not recognise our regular visitors and we know this can be frustrating. Please ensure that you take the time to check in under the right name. If you don't check in as the right person and we have an infectious outbreak at the day and time you enter Maroba, NSW Health will unnecessarily ring the wrong person. Imagine the ramifications of this for you and your family if you were deemed a close or casual contact for a Covid case and did not know, and the worry for the other person and their family who was contacted in error.

If you have any difficulty checking in and checking out with the system, please ask one of our friendly staff for assistance.

Thank you to everyone who checks in and checks out every time.

FAC'I 58

58,095

people which includes staff, contractors, visitors and families have visited Maroba from September to June 2021

June 2021 was our highest month of visitation in this period with 7,715 people visiting.

THURSDAY + FRIDAY

are our busiest days with on average over 300 people visiting each day.

When school returned in February, visitor numbers jumped by 1000.





Every day resident's temperatures are checked and from June, this information is also captured on the Coolguard system.

Joke Corner

'I love approaching 80, I learn something new every day and forget 5 other things.'

'Just remember, once you're over the hill you begin to pick up speed.'

Reception hours

Now Monday to Friday from 8.30am to 4.30pm



We had a fabulous week of celebrating the history, culture and achievements of Aboriginal and Torres Strait Islander people in Naidoc Week.

We held a number of activities across the week with our signature event being our Flag Raising Ceremony. We now proudly display the Australian, Aboriginal and Torres Strait Islander Flags in a prominent location between The Manor and The Lodge. Residents, staff and visitors enjoyed an afternoon tea complete with lemon myrtle muffins and damper.

Thank you to Collaborative Construction Solutions for fast tracking our pole installation.





Service Improvements

Thanks to a generous donation by a family, we have a lovely children's play area set up in The Junction Café.



The knitting group has re-commenced again with two volunteers helping the residents to knit squares to be made into blankets.



For Suggestions, Compliments, Concerns and Complaints

Help us improve our Care & Services.

'Have your Say' flyer with forms are available at the entrance to The Manor and The Lodge and an e-copy is available on our website under 'Contact Us'.





58 Edith Street, Waratah NSW 2298



www.maroba.com.au Connecting community online

For news, online enquiries, general information including careers & volunteering.

24 hours (02) 4935 0300



Reception Hours

Monday to Friday 8.30am - 4.30pm



feedback@maroba.com.au

For Suggestions, Compliments, Concerns & Complaints

connect@maroba.com.au

For corresponding with residents

enquiries@maroba.com.au

For all general enquiries

marketing@maroba.com.au

For requests to receive newsletters and other general information from Maroba

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