



August 8, 2021

Dear Residents & Family members,

The risk remains low. Maroba is further restricting movement within the facility after a staff member tests positive to COVID-19

The good news is, no resident has tested positive for Covid-19.

We have enacted our emergency management plan and are working with the necessary health authorities. Our resident's health and safety is our priority.

The staff member is isolating at home and has not worked at Maroba over the last week and did not experience symptoms while working. The staff member has had 1 vaccine, was wearing a mask, and had no symptoms while at work. The staff member was tested immediately after being contacted by authorities and being identified as a close contact.

Thankfully, 90% of our residents are fully vaccinated and 6% of residents have had one dose.

We are working with the Public Health Unit where necessary and will test and isolate residents and staff under their guidance. All residents are residing in their suburbs until further notice. Our ongoing monitoring of residents continues with twice daily temperature checks and symptom assessments.

To protect residents and the community we have moved to further restrictive measures. This means that special care visitors will not be allowed to enter the facility at this time, however in the event of a sudden deterioration of a resident's condition a key family member will be invited to be with their loved one. We are putting measures in place to ensure we can continue to care for residents should some staff have to isolate.

We understand this news is distressing however we wanted to let you know as soon as we were notified. We will continue to update you if the situation changes or develops and will contact you directly if there is any issue of concern for your family member or the person for whom you are a carer. Our staff are working diligently to monitor and care for all residents. We know you are concerned however it will assist us if you only call with urgent matters.

Please keep an eye on emails as we will be providing regular updates as news comes to hand and as circumstances change. Please communicate with other family members as we will only be communicating with you as the primary contact.

Yours sincerely

Viv Allanson

CEO

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