

Q & A Corner

We have had a number questions asked of us via email and thought to share them with the wider community.

If a staff member tests positive and has had contact with particular residents, will these residents be in isolation for 14 days?

Residents will be tested for Covid and will remain in isolation until directed by the Public Health. More than one Covid Test may be required as is the case in the wider community management of the Pandemic.

If a resident is isolated, what provision is there for supporting residents during this challenge?

Support will depend on individual circumstances, however we will provide the necessary emotional and psychological support to ensure the comfort of the resident. This will include FaceTime and Zoom with close family members.

If a resident tests positive and is asymptomatic, will they be transported to hospital or is there the provision for them to remain at Maroba in isolation?

It is likely that a resident with Covid-19 symptoms would, after consultation with family be transferred to hospital. The Local Health Service and Public Health Unit will initiate this option if the Health system has capacity to do so.

Is there a plan to test all residents?

Unless a resident has symptoms of Covid-19 there is no plan to swab all residents however this would change if an outbreak occurred at Maroba.

In this period of lockdown are the normal medical practitioners able to visit?

Yes, and/or with a Telehealth consultation.

Are new residents being admitted to Maroba at this time?

Yes, and a risk assessment is conducted.

Can gifts and flowers be delivered?

We would prefer not to manage deliveries at this time. Movement within the facility and community must be kept to essential movement only, so please stay at home.

What about social programs?

Social programs are occurring in each suburb by the social engagement team who have been allocated a suburb each to avoid unnecessary movement between each resident living area.

What are the mitigation strategies currently in place?

At the moment Maroba is a highly restricted environment as per community health orders but it is not what we call a full Outbreak lockdown. We have ramped up our protective measures and tightened restrictions on movements for staff and residents. Please refer to Update #63 for more details. If you missed it, this is available on our website.

If a staff member receives a negative test result how soon do they return to work?

Depending on the reason for their test. If for symptoms of Covid-19 they cannot return until all symptoms are resolved. The situation varies depending on the advice of the Public Health Unit. Eg. Staff member was identified as close or casual contact.