



Maroba Residential Care



Information Book

Our Story

Maroba is an award winning not for profit facility with a history of caring for the elderly in the Hunter and Newcastle region for over 66 years.



Timeline

- 1954 A 10 bedroom maternity hospital in Mayfield was purchased in July and re-named MAROBA Rest Home for Elderly Ladies.
- 1960 Maroba received a grant of land on its existing site. The Cowen Wing was opened, housing 33 residents.
- 1970 The Lindgren Wing was opened and the facility in total cared for 77 residents including 11 men. Renamed Maroba Rest Home.
- 1992 The Lodge, hostel style accommodation was opened catering for 43 residents.
- 1995 **Waratah Wing, Maroba's first dementia specific care area was added to the old nursing home.**
- 1999 Maroba Terrace, 23 self-contained apartments opened catering for those seeking more independence.
- 2001 **Braye Park Wing was added to The Lodge as Maroba's low care dementia unit.**
- 2009 The building housing Waratah, Cowen and Lindgren Wings was demolished and the site re-developed and is now known as The Manor, split across two floors with 4 suburbs.
- 2020 The Braye Park Wing has been decommissioned as a Dementia unit, and is now a designated area to manage potential infections outbreaks.
- 2021 The Lodge refurbishment commences.



Welcome

Thank you for considering Maroba Caring Communities for your new home.

Whilst making the decision to enter an aged care service may be one you never wanted to make for yourself or for someone you care deeply for, we do understand the many challenges you face.

For some it may bring great relief as you know the support you need in your later years will now be more readily available in a supportive and inclusive community. For others it will be a terrifying thought to move into such unfamiliar circumstances where you will have to negotiate a new way of life.

The team at Maroba do understand and want to support you to make the transition from your own **'independent'** home to a new **'independence'** in your new home. So many before have made the choice and discovered a new way of living, enjoying so many experiences and even fulfilling unspoken dreams!

This booklet covers key features you need to know about moving into residential care.

We discuss

- Our Services – Why Choose Maroba?
- Our Suites
- Maroba Advantage
- Aged Care Finances

And, we have compiled a list of Frequently Asked Questions

I do hope you will join our Maroba family and give us the opportunity to serve you and enable you to enjoy a new and fulfilling way of life.



Viv Allanson
Maroba, CEO



OUR MISSION

Maroba is a dynamic, Christ-focussed organisation that enriches the lives of people

OUR VISION

Together, creating sustainable caring communities through transformational education, leadership and passionate people

OUR VALUES

Caring
how we love, respect and support people

Integrity
we do what we say

Inspiring
people towards success

Creative
in our expression and determining our preferred future

Growth
through personal and professional development

The Lord Jesus Christ said,
'Love the Lord your God with all your heart....
Love your neighbour as you love yourself.
There is no commandment more important than these two.'

Mat 22:37-39



CHAIR OF MAROBA - APRIL 2019



Why choose Maroba residential care?

Maroba is a vibrant and loving community and it is a place you can truly call home. We offer a host of advantages giving you that extra peace of mind, making life easier, more sociable and enjoyable.

It is important to us that you and your family are supported from the time you make contact with us to the time we settle you into your new home. We have an experienced customer service team that will answer all your questions and assist you to make this transition a smooth and positive experience.

Residents can access a full range of aged care services including:

- 24/7 personal care from qualified nursing staff
- 24/7 registered nurse on duty
- Nutritious meals
- Gymnasium
- Library and Internet
- Resident and community events
- Accommodation options – single and double rooms
- Cleaning and laundry services
- Social and Wellness Programs
- Access to on-site beauty and hairdressing salon
- Relaxation and spa treatments
- Pain management programs
- Respite care
- Specialised dementia care
- Spiritual Care
- Allied health e.g physiotherapy, occupational therapy, speech pathology
- Nurse Practitioner



Our Suites

Maroba's facility has been designed with the latest innovative systems and environmentally friendly features. The high ceilings, air-conditioned areas and beautiful internal gardens with cascading waterfalls creates a peaceful living space for our residents to enjoy. Our facility consists of two areas, The Manor which has suites across 4 suburbs and The Lodge which has suites across two suburbs.

Our buildings have dining rooms in each suburb, activity and television rooms, a gymnasium, beautician and hair salon, movie theatre, library and outdoor gardens. All suites are equipped with en-suite facilities, electric beds, televisions, built in wardrobes and some of our suites in The Lodge open up to sunny, private and leafy courtyards. The rooms and common areas are light filled, with an abundance of fresh air.

The Maroba lifestyle is ideal for those who require support with daily living, but still like their own space.



Luxury Suite

Price \$700,000

DAP \$76.90

Size 28-33 m2





Deluxe Suite

Price \$630,000

DAP \$69.21

Size 25-27 m2



Standard Suite

Price \$530,000

DAP \$58.23

Size 22-24 m2



Shared Suite

Price \$320,000

DAP \$35.16

Size 17 m2



Dining Experience

Maroba's nutritious meals and dining experiences play an important role in optimising a resident's lifestyle and health. All meals are freshly cooked on site by qualified chefs.

The team is dedicated to working in partnership with residents and their families to understand individual nutritional needs and preferences. To ensure this is achieved we hold food focus forums every 3 months which is in line with our seasonal menu change. This ensures we establish a menu that is based on resident's choices.

Feeling peckish outside of meal times? A 24 hour 'light' dining menu is available.

Sample Winter Menu

Selection of 2 choices for lunch and dinner, changed daily
Selection of biscuits or cake for morning & afternoon tea, changed daily

Breakfast

Continental Breakfast or Hot Breakfast (3 days per week)

Lunch

Shepherds Pie or Spring Rolls with Sweet Chilli Sauce and vegetables

A plated salad or sandwich is available as an alternative to a hot meal

Dinner: Soup & Main

Beef & Vegetable Broth or Pumpkin & Chive Quiche with Garden Salad.

A plated salad or sandwich is available as an alternative to a hot meal.

Dessert

Apple Pie

Supper

Hot beverage, sandwich or biscuit

All puree and modified meals are the same variation of main choice served with vegetables.

Live, laugh, have fun and stay connected with others!

Our Social Engagement & Wellness Team are creative in finding ways to keep our residents entertained and socially connected. Our monthly calendars have a variety of activities included which the residents enjoy with a few surprise activities scheduled to add interest. We aim to schedule activities that are person centred and through our monthly residents meetings we welcome suggestions of activities to include in our programs.

Lifestyle Programs

Gardening
Cards & Board games
Cooking
Birthday celebrations
Concerts
Walking
Movies
Exercise - Gym & Physio
Beauty & Spa Treatments - Massages
Bingo
Bus trips
Church Services
Speech Therapy Support Groups
Knitting
Trivia
Craft
Men's & Ladies Group
Sports games - Golf, Ten Pin Bowling
Themed luncheons
Individual programs

Maroba Advantage

Experience the choice, the service and the lifestyle...

Maroba Advantage adds those little extras that enhance life in your new home. These services are available for a small additional daily fee of \$29.

Culture

- Weekly art classes
- fortnightly social bus outings

Dining

- Cooked breakfasts three (3) days per week
- Meals prepared on premises, fresh by our on-site chef
- Additional hot menu choice at lunch
- Afters hours menu

Alcohol

- Glass of wine or beer with main meal

And to keep you smiling....

- Happy Hour
- Theme days (including cultural/travel or calendar events)
- Live entertainment
- Birthday parties
- On-site Oral Hygienist
- On-site Speech Pathologist

Surrounds

- Flat-Screen LED television in your room.
- Large screen cinema with Foxtel & Netflix
- Personal in-room air-conditioning
- Wi-Fi internet
- Newspaper & Magazines in lounges
- In-house movie library
- Self-service café for residents & families
- Gymnasium



Maroba Aged Care Finances

There are 2 types of fees and charges payable when entering into residential aged care. They are split into Resident Fees and Accommodation Payment and Contributions.

I. Resident Fees

Resident Fees are applicable from date of entry and are charged on a daily basis. These are:

- Basic Daily Care Fee

All residents will be asked pay the basic daily fee. This fee covers the day-to-day living costs of residents such as meals, care and hospitality services. This fee is set by the government and is based on approximately 85% of the single Australian Aged Pension. The current Basic Daily fee as at 20 September 2021 is \$53.56 per day.

- Means Tested Care Fee

The Means Tested Care Fee is based on the outcome of an Assets and Income assessment and is a dollar amount a resident may be asked to contribute towards their care. If the Means Tested Care Fee is applicable the annual amount (as at 20 September 2021) is capped at \$28,792.36 and lifetime is capped at \$69,101.75. This cap is indexed and the daily charge will change every quarter.

- Maroba Advantage

The Maroba Advantage Fee is \$29 per day and this cost covers a range of additional services as outlined. (refer to Page 10). If the resident Asset and Income Assessment has been assessed as low means the Maroba Advantage Service fee does not apply. This will be discussed with you during your financial interview with Maroba as outlined by your assessment.





II. Accommodation Payment and Contributions

In addition, residents with sufficient assets and income will be asked to pay either a Refundable Accommodation Deposit (RAD) or Accommodation Charge (AC) depending on the outcome of your Asset and Income assessment.

o Refundable Accommodation Deposit (RAD)

A resident with assessed assets above \$175,239.20 will be required to pay a Refundable Accommodation Deposit towards their accommodation payment which will be the agreed room price. There are 3 payment options available:

- **Lump Sum is full payment of the agreed room price.**

Under the Aged Care Act 1997 (Commonwealth) this is to be paid within 6 months and until the RAD is paid, a daily fee (DAP) will be charged.

If a resident is transferring to another aged care facility or returning home the RAD is refunded within 14 days.

If a resident passes, the RAD will be refunded within 14 days of receipt of a certified copy of the Grant of Probate.

- **Daily Accommodation Payment (DAP) is charged on a daily basis and is the interest on the unpaid component of the agreed room price (RAD).**

This amount is the RAD equivalent calculated by multiplying the agreed room price by the government interest rate (at date of entry) divided by 365. Similar to rent, no payments are returned when the resident leaves the facility.

Example: RAD \$530,000 x 4.01% (Current Interest rate as at 1 October 2021) divided by 365 = DAP is \$58.23 per day

- **Combination is where the resident opts to pay part of the accommodation payment as a lump sum (RAD) and then the balance as a Daily Accommodation Payments (DAP). DAP payments will be calculated based on the unpaid component of the RAD amount.**

Example: RAD \$530,000 and the resident has decided to pay 50% as a lump sum and 50% as a DAP. RAD Component (530,000 - 265,000) = \$265,000 and DAP component \$265,000 x 4.01% divided by 365 = \$29.12 per day.

o Accommodation Charge (AC)

A resident with assessed assets between \$51,000 and \$175,239.20 will be required to pay an Accommodation Contribution. There are 2 payment methods available:

- **Daily Accommodation Contribution (DAC)** is a dollar amount that they may be asked to contribute towards their care, based on the outcome of their Assets and Income Assessment. The Department of Health will advise the resident and Maroba of this amount that will change every quarter. The current Daily Accommodation Contribution as at 20 September 2020 is \$29.09 per day.

- **Refundable Accommodation Contribution (RAC)** is a lump sum payment equivalent of the assessed Daily Accommodation Contribution Charge. As the assessed DAC changes, a top up payment will be required as either a DAC or RAC.

If a resident is transferring to another aged care facility or returning home the RAC is refunded within 14 days.

If a resident passes, the RAC will be refunded within 14 days of receipt of a certified copy of the Grant of Probate.

The formula for calculating the RAC is the assessed Daily Accommodation Charge divided by the government interest rate (at date of entry) multiplied by 365.

Example: Assessed DAC \$29.09 per day
divide by 4.01% (Current Interest rate as at 1 October 2021) multiply 365 days = RAC \$264,784.29

- **Combination** is where the resident opts to pay part of the accommodation charge as a lump sum (RAC) and then the balance as a Daily Accommodation Charge (DAC). DAC payment will be calculated based on the unpaid component of the RAC amount.

Example: Assessed DAC \$29.09 per day. Resident has decided to pay 50% as a RAC and 50% as a DAC. \$29.09 divided by 2 = \$14.55 DAC component, and RAC component \$14.35 divided by 4.01% (Current Interest rate as at 1 October 2021) multiply by 365 days = \$132,392.15



Frequently Asked Questions

1. What is the first step?

If you have questions about entering care, would like to view the facility, discuss room options, be assisted to complete the forms or wish to learn more about Maroba, please ring Reception on (02) 4035 0300 to make an appointment to meet with our Customer Engagement Partner. Please allow about an hour for this initial appointment.



2. Do I need to bring any documentation when I submit an application?

It is helpful if you can bring the following documentation.

- Medicare card, pension card, health fund card, Health Care Card or Department of Veterans Affairs Card. (DVA) or similar documentation.
- ACAT assessment or referral codes documentation. This lists a number that resembles this: 1-45965654563
- Power of Attorney (POA) and Enduring Guardian (EG) documentation
- A current Health Summary from your GP and a list of medications
- A geriatrician report if you have seen a specialist

3. How will my lifestyle change?

We understand that moving into an aged care facility is a big decision, however we will do everything to make the transition as easy and as smooth as possible. There will be new routines, new people to meet and friends to be made. And while you adjust to your new surroundings and to community living, you will have many conversations with staff to ensure you are receiving the care and services that you require.



There will be some things that won't change though. You will still get to decide what you do every day. There are plenty of activities to join if you choose, but this is up to you! The only mandatory activities are fun and laughter! Your decisions will be treated with dignity and respect and your privacy will be maintained. You or your nominated person will still maintain control over your personal matters and finances. Your family and friends will still be able to visit (Please enquire about our visiting arrangements which may change from time to time.) Maroba looks forward to becoming part of your life!

4. What are the important things I need to know about my rights & care?

- I have heard of the Charter of Aged Care Rights, what is this?

The charter is a document that outlines the rights of consumers who are entering an aged care facility. It supports the consumer, who are at the center of all care, in expressing their needs, and recognising their right to be treated with dignity and respect. More information can be found at

<https://www.agedcarequality.gov.au/consumers/consumer-rights>



- How do I know that the care and service received at Maroba is to standard?

Maroba is funded by the Australian Government and as such is required to comply with the Aged Care Quality Standards. There are eight Quality Standards covering: Consumer dignity and choice, Ongoing assessment and planning with consumers, Personal care and clinical care, Services and supports for daily living, **Organisation's service environment**, Feedback and complaints, Human resources, and Organisational governance.

These Standards provide a framework of how an organisation is expected to meet each standard for quality and safety. Compliance with the Quality Standards is mandatory and unannounced visits are conducted regularly to ensure providers are providing the care and services expected by consumers. Maroba continues to meet these standards. More information can be found at

<https://www.agedcarequality.gov.au/standards/guidance-introduction>

5. How long will I wait for a room?

Waiting times can vary, therefore we cannot guarantee the length of waiting time. From experience it pays to plan ahead and add your name to our wait list before you are ready to move. Planning for the future can help you to feel more prepared for when the time is right to enter Residential Care, giving you peace of mind in the process.

6. I have a move in date and arrive at Maroba, what happens after that?

A nominated staff member will greet you and show you to your room. We will sit down with you and your support person to discuss your care and service requirements. One of many discussions that will occur is the social activities you like to do. Our detailed welcoming process will ensure we provide the care and service necessary to meet your cultural, social and diverse needs, and most importantly your care needs in a respectful manner. We will endeavor to meet your needs and preferences within our capacity, so that you are able to live the best life that you are able to. We want you to enjoy life to the fullest.

7. What furniture is provided?

Maroba provides an electric bed, wardrobe, bedside table and an over bed table. We also supply a locked draw for your valuable items. We have a supply of Lo-Lo beds that can assist residents who may be at risk of falling. They have mobility devices attached to them to help residents manoeuvre in bed comfortably. Our beds do not have bed rails as bed rails are a recognised physical restraint that may cause injury or death due to entrapment or suffocation and are not recommended in Aged Care.

8. What furniture can I bring to my new home?

Depending on suite availability, room size and individual requirements a chair or lazy boy and fridge can be brought into Maroba. Please discuss this further at the time of interview. Please note that whatever furniture is brought into Maroba is to be removed when you leave or if your care needs change.



- A Lazboy/recliner in leather or vinyl will enable you to relax in your room. The chair must be appropriate so that you can easily get in and out of it and it must be able to be cleaned with disinfectant solution.
- A small fridge can keep your favorite beverage and treats cold.
 - We request the fridge is less than 12 months old
 - The fridge size to be (W x D x H): 475 x 446 x 480mm in size.
 - You will be asked to sign an agreement and be responsible for the cleanliness of the fridge, ensuring all foods are within date.
 - If you are no longer able to care for your fridge you will be asked to remove it from your room.



9. Do you have a laundry on site?

We have a commercial laundry on site and on arrival all clothing is labelled to ensure your clothing makes its way back to you safely. If you choose to send your laundry home to be washed, please ensure you have a laundry basket clearly marked with your name on it. The basket is kept in your room.

10. How will I receive my medications?

Whitebridge Pharmacy supplies all our single dose Webster Packs and any other pharmacy supplies. All pharmacy purchases are added to your monthly account. If you wish to have another pharmacy supply your medications, please discuss with the Customer Engagement Partner.

11. What are the important things I need to know about my finances and charges?

- How do we find out more information about aged care costs?
You can read more about the fees you may be asked to pay on the [aged care home costs](#) page at www.myagedcare.gov.au

- Who do we contact regarding the financial assessment?

The assessment is conducted by Services Australia or Department of Veterans Affairs depending on who pays your pension.

- If you are receiving a pension from Services Australia visit <https://www.servicesaustralia.gov.au/individuals/forms/sa457> to download the income and assets form or for more information ring [1800 227 475](tel:1800227475).
- If you are receiving a pension from DVA visit - <https://www.dva.gov.au/health-and-treatment/care-home-or-aged-care/aged-care/residential-aged-care> or for more information ring [133 254](tel:133254), or if you live in regional Australia call on Freecall™ [1800 555 245](tel:1800555245).

We recommend your Assets and Income assessment be arranged as soon as possible as the process takes time. This assessment is used to determinate if you are eligible to receive assistance with your accommodation costs from the Australian Government and if you are required to pay a **means-tested care fee**. An assessment can be requested before you start receiving care.

- Why will my Means Tested Care Fee change every quarter?

Your Means Tested Care Fee can vary depending on the current rates, level of assessed assets and other changes to your assets and income. The Daily Means Tested Care Fee cannot exceed the amount of daily subsidies and supplements that Maroba would otherwise be eligible to receive for the resident. As your care needs change, the amount of subsidies payable will vary and therefore so may your Means Tested Care Fee. The Department of Health re-assess your assets and income quarterly and if there is a change to your Means Tested Care Fee you and Maroba will be advised accordingly. The Means Tested Care Fee that you may be asked to pay is between \$0 to \$223.14 per day. We recommend you seek financial advice if you are required to submit an assets and income assessment.

- What if my Assets and Income determination classifies me as a 'Low-Means' resident?

A 'Low-Means' resident is a person with assessed assets and income below \$51,000 and this means you will not be liable to pay either an Accommodation Payment or Accommodation Charge. The Maroba Advantage Fee will also not apply, however fees will be charged on a user pay basis for any services listed under Maroba Advantage (See Page 10).

- Can I withdraw Resident Fees and Charges from the Refundable Accommodation Deposit (RAD) and Refundable Accommodation Contribution (RAC)?
Yes, residents can ask for their resident fees and charges to be withdrawn from any paid RAC and RAC paid. This withdrawal will increase the unpaid component of the RAD or RAC resulting in a higher Daily Accommodation Payment (DAP) or Daily Accommodation Charge (DAC).
- What if I cannot afford to pay the determined Resident Fees & Charges and Accommodation Payment?
If you genuinely are not able to afford to pay, please contact the Department of Health to discuss your individual circumstances and submit an application for relief, due to hardship. Generally speaking the hardship faced must be due to circumstances beyond your control, such as difficulties in selling your home or in accessing other assets.
- Will I have to pay a different Accommodation Payment if I want to change rooms?
Every Room has a set agreed room price (Accommodation Payment RAD). If you elect to move into a room with a higher Accommodation Payment you will be asked to pay the difference and similarly if you elect to move into a room with a lower Accommodation payment your account will be adjusted accordingly.

- What additional costs do I have when I enter Maroba?

- Hairdresser & Beauty Services
- Some Allied health services
- Day excursions
- Medications & personal affects- clothing, gifts etc
- Any specific personal choices
- Electrical testing & tagging of each item as per Australian Standards Eg electric chair, fridge, clock.
- Phone in the room currently \$45 per month
- Wifi Internet (if not on Maroba Advantage)



- When will I receive my account and how do I pay my account?

Statement of Accounts are issued early each month and will contain all charges for the previous month. Direct Debit is the preferred method of payment and is processed on the 4th Friday of each month from the account into which any pension is paid.



*Love every minute and
join our community!*

Live, laugh, have fun and stay connected with others!

For more information?

Call Christine Davis on 4935 0300
[Customer Engagement Partner](#)
Email: enquiries@maroba.com.au

MAROBA CARING COMMUNITIES

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 [MAROBA](https://www.linkedin.com/company/MAROBA)

ABN 76 102 674 939

Published September, 2020



Accommodation Application

Name:		Preferred Name:	
Current Address:		Suburb:	Postcode:
Date of Birth: / /		Place of Birth:	
Marital Status: <input type="checkbox"/> Married <input type="checkbox"/> Single <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Separated			
Presenting Living Situation: <input type="checkbox"/> Living with Family <input type="checkbox"/> Renting <input type="checkbox"/> Own House or Unit <input type="checkbox"/> Retirement Village Unit <input type="checkbox"/> Residential Aged Care – Facility Name:			
Have you been a resident in another Aged Care Home previously? <input type="checkbox"/> Yes <input type="checkbox"/> No If so, name of Facility: _____ Date entered care: ___/___/___			
Has an ACAT Assessment been carried out? <input type="checkbox"/> Yes <input type="checkbox"/> No (If yes, please attach copy) <input type="checkbox"/> Residential <input type="checkbox"/> Respite Date ACAT was completed / / Referral Code _____			
Has a DHS/DVA Income & Asset Test been completed? <input type="checkbox"/> Yes <input type="checkbox"/> No (<u>If yes, please attach copy</u>) <u>If no, has it been lodged?</u> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> <u>Electing not to lodge</u>			
Type of Accommodation required: <input type="checkbox"/> Single room <input type="checkbox"/> Shared room <input type="checkbox"/> Either			
Name of Regular Doctor:		Phone No:	
Address:			
Nominated Representative (Primary Contact):		Relationship:	
POA <input type="checkbox"/> Yes <input type="checkbox"/> No (<u>If yes, please bring with you</u>) Enduring Guardianship <input type="checkbox"/> Yes <input type="checkbox"/> No <u>(If yes, please bring with you)</u>		Receive Accounts <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> email.....@.....	
Address:		Postcode:	
Home Phone No:		Mobile:	
Email:			
Do you wish to receive our newsletter? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Next of Kin (Secondary Contact):		Relationship:	
POA <input type="checkbox"/> Yes <input type="checkbox"/> No (<u>If yes, please bring with you</u>) Enduring Guardianship <input type="checkbox"/> Yes <input type="checkbox"/> No <u>(If yes, please bring with you)</u>		Receive Accounts <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> email.....@.....	
Address:		Postcode:	

Cut here

Home Phone No:	Mobile:	Email:
Religion:		
Medicare No: _ _ _ _ _	Person number ie (1) _	EXPIRY:
Private Health fund: <input type="checkbox"/> Yes <input type="checkbox"/> No	EXPIRY:	Membership No:
Name of Fund:		
Pension Received?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Age <input type="checkbox"/> DVA / Service <input type="checkbox"/> Disability
Pension No:	<input type="checkbox"/> Part <input type="checkbox"/> Full	EXPIRY: Colour of DVA card:
Funeral Fund Established? <input type="checkbox"/> Yes <input type="checkbox"/> No	Type: <input type="checkbox"/> Cremation <input type="checkbox"/> Burial	
Funeral director name:		
Cultural Background:		
Do you identify with a particular cultural group? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Do you have any cultural preferences for your care needs?		
Do you have a will?: <input type="checkbox"/> Yes <input type="checkbox"/> No Location of Will:		
Electoral Role Status: <input type="checkbox"/> Voting <input type="checkbox"/> Non-voting		
How do you know about Maroba?		
<input type="checkbox"/> Relative previous resident <input type="checkbox"/> Friend / relative recommended <input type="checkbox"/> Online search		
<input type="checkbox"/> My Aged Care <input type="checkbox"/> Hospital recommended <input type="checkbox"/> Always known about Maroba <input type="checkbox"/> Other _____		
Mr / Mrs / Miss / Ms _____ <i>(Please print)</i>		
Signature: _____		Date: / /
Relationship: <input type="checkbox"/> Self Representative <input type="checkbox"/> Power of Attorney <input type="checkbox"/> Other _____		
Administration Use Only		

Location: _____		Room #: _____
Department Id # _____		
Admission Date: / /	Doctor:	Allergies:
Agreement appointment Date:	Time:	Attending:
Notes:		
Residential Care – Application for Accommodation Version 1		



Consent to Collection, Use and Disclosure of Personal Information

In order for Maroba to provide you with the quality care and services outlined in your contract with us we collect from you, as a resident, particular personal and sensitive information.

This includes and is not restricted to:

- Name
- Date of birth
- Religion
- Current address
- Medical history
- Family medical history
- Medications
- Social history
- Other personal information including entitlement details, health care fund and country of birth



You may obtain access to the information we hold about you at any time.

-
1. Maroba may wish to display **photographs** or **birthday** notices throughout our facility or **facebook** page and website, possibly even marketing material. Are you happy for this to occur? Yes No
- At times, clinical photographs of a resident or client will be required for tracking progress, identification purposes, in evaluating the effects of their treatment and for communicating with other health care professionals who are involved in their treatment. Residents or clients (or other appropriate representative) have the right to access clinical photographs taken of themselves. I consent and understand that these photographs will only be used for this purpose.
- Yes No

-
2. We also seek consent from you to disclose your personal information in, but not limited, to the following circumstances:
- Display your **name** on the entry to your room and on tables at meal times
 - Discussions with other **health professionals** as needed
 - As required by other **State or Federal legislation**
 - To the **person you have nominated** as the 'person responsible' for giving and accessing your information

If we do not have your approval to disclose your personal information in these ways we may be unable to provide appropriate services and care or meet your individual requirements

I have **read and understood** the above and consent to the intended use and disclosures of the personal and sensitive information that Maroba holds

Name/ Person Responsible	Signature	Date
Witness	Signature	Date





MARоба CARING COMMUNITIES

58 EDITH STREET, WARATAH, NSW 2298

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F (02) 4935 0399

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