



January, 04 2022

Dear Residents & family members,

**Re: Outbreak (18.12.21) – Update #7**

The good news is that we have received all pending covid test results and they have all returned a negative result. This now means as from today, the Hill and Waratah are free to move around the suburb and staff will return to basic personal protective equipment (PPE) i.e. surgical masks and eyewear.

All our residents and staff on site in Honeysuckle today were tested and if all tests are negative, we will be able to relax some of the current restrictions in that area, whilst isolation will continue for the effected resident for a limited time. Our resident with Covid is still doing well and still has not exhibited any symptoms. Likewise, all other residents remain symptom free and continue to be assessed twice daily.

We are now in a better position to start planning for outdoor visiting. All going well, our intention is to resume visiting on Monday 10 January 2022. The arrangements will be as follows:

- Monday to Friday visits by appointment only. Please call reception on 49350300 to make an appointment.
- Visiting times will be 9.30-4.00pm.
- Maximum of 2 visitors per resident. No children allowed.
- 30-minute visit allocation
- All previous screening requirements remain in place including full vaccination with the addition that proof of a negative RAT test has been completed just prior to your visit. E.g Photo of the test with name, date & time. RAT kits can be sourced from Coles and other outlets such as pharmacies.
- We ask you arrive 10 minutes prior to your appointment time to allow time for the screening process.
- Vigilant mask wearing will be required during your time at Maroba. We know it is very difficult at times to communicate with a mask however it is critical the mask always remains in place over your mouth and nose to keep everyone safe.
- Social distancing of 1.5 metres which means you will not be able to have personal contact with your loved one. Again, we appreciate how difficult this.
- Please do not visit if you have the slightest cough or cold/flu like symptoms or gastrointestinal symptoms; have been contacted by NSW Health as a close or casual contact; are waiting for the results of a Covid test or have been in contact with a confirmed close contact who is waiting on a test result

We appreciate everyone's patience as we ease into the return of visiting at Maroba and thank you for your understanding. We will do our very best to ensure everyone who is able to visit can have the opportunity to see their loved one over the coming weeks.

Everyone at Maroba is looking forward to seeing visitors return and we appreciate everyone's contribution and co-operation in keeping our Maroba community as safe as possible during this time. Please understand in this current climate these arrangements could change and we will endeavour to update you as soon as possible if this occurs.

Yours sincerely

**Viv Allanson**  
CEO

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