



January, 06 2022

Dear Residents & family members,

Re: Outbreak (18.12.21) – Update #8

Based on feedback from families and the known difficulties in accessing Rapid Antigen Testing Kits, Maroba has decided to make available Rapid Antigen Tests to assist with the visitation requirements mentioned in our last update. This measure has been implemented as a temporary measure during this time whilst kits are in short supply.

These kits have been purchased by Maroba and therefore, due to financial pressures, we are not able to provide these kits free of charge so a cost recovery charge of \$15 will apply per kit.

Additionally, there will be a limit of 2 kits per person and these will need to be paid for using electronic means – ie a credit card/debit card purchase.

Payment alternatives are

1. Prepurchase with credit/debit card details over phone
2. Purchase & pick up with credit/debit card at door

Please come to front doors between 9.00am and 4.00pm and a staff member will assist with the purchase/pickup. (Please ensure a face mask is in place).

As we would prefer testing to be done at home and not on site, tests are to be purchased from Maroba on the day prior (at the latest) to your visitation appointment so the test can be performed on the day of your scheduled booking. Note: as per last update please then take a photo of the Negative result with the date & time written on the surface and show to Maroba concierge when attending your appointment.

Once again, we ask for your patience and understanding during these trying times as we try to keep each and every resident within our care safe.

Yours sincerely

Viv Allanson
CEO