



21<sup>st</sup> January 2022

Dear Residents and family members,

Thank you to the many families and friends of Maroba who have reached out to pass on their condolences and encouraging messages to our team. It does lift our spirits indeed.

As planned the Booster Vaccination clinic did go ahead and I can report that all eligible residents with consents did receive their Booster - Pfizer vaccine without incident. We will observe all residents for post injection side effects and treat symptoms if they arise. Unfortunately residents with Covid -19 were not able to be vaccinated as the latest advice for the in-reach team is that we should wait 1 month after testing positive before offering the booster. Linda will arrange a GP lead clinic for this to be undertaken. Many staff were also able to attend the Vaccination Clinic on their day off or whilst on duty to be vaccinated this morning.

Today at lunchtime most residents in Waratah were re-tested using Rapid Antigen Tests and we are able to report that 3 residents declined a test and 1 additional resident has tested positive. All precautions including full PPE for staff continue.

Some residents, as their illness progresses, are exhibiting symptoms which are being managed in consultation with each resident's general practitioner. All residents continue to be assessed frequently throughout each day and night.

All residents outside of Waratah suburb have had their morning clinical assessment and I can report that no one is experiencing any symptoms which is great news.

The Lodge area is once again on alert due to another staff exposure so further testing with Rapid Antigen Testing has taken place for Jacaranda residents today and I am pleased to report that all tests were negative.

Our Family Liaison team is ensuring that communication with families of residents with Covid 19 is timely and supportive, as well as fielding other enquiries. Please be assured that if there are any changes in the clinical condition of your loved one, you will be contacted by a Clinical team member regardless of the suburb they reside in.

General enquiries should be directed to the [enquiries@maroba.com.au](mailto:enquiries@maroba.com.au) email, so that they can be redirected to the best person to address your questions and comments. If your matter is of an urgent nature, please utilise the reception number 02 49350300. We have these communication options in place to ensure care staff are maximizing their time with care of your loved one, appreciating PPE practices and isolation arrangements do place additional demands on staff time. We do want you to be able access information so don't hesitate to reach out using these options.



Thank you to all our residents, families and friends for your patience and goodwill through these very challenging times. We all continue to bring our best to all in our care.

Please stay safe whilst out and about in the community and at family gatherings.

Yours sincerely,

A handwritten signature in purple ink that reads 'Viv Allanson'.

Viv Allanson, CEO