



20 January 2022

Dear Residents and family members,

It is indeed a very sad day for our Maroba community and the family of one of our residents who has lost their father during the night due to Covid-19 infection. Our hearts go out to his family as we farewelled him with a guard of honour at Maroba's front door today.

Today at lunchtime all residents in Waratah were re-tested using Rapid Antigen Tests and we are pleased to report that there are no new cases of Covid-19.

Some residents as their illness progresses are exhibiting symptoms which are being managed in consultation with each resident's general practitioner. All residents continue to be assessed frequently throughout each day and night.

Today our Family Liaison team met and launched this new service to ensure that communication with families of residents with Covid 19 is timely and supportive. Please be assured that if there are any changes in the clinical condition of your loved one, you will be contacted by a Clinical team member regardless of the suburb they reside in.

All residents outside of Waratah suburb have had their morning clinical assessment and I can report that no one is experiencing any symptoms which is great news.

The Lodge area is once again on alert due to a staff exposure so further testing with Rapid Antigen Testing will take place for all Lodge residents early next week. Whilst this is disappointing it is best for us to take every precaution available to us given how contagious the virus is, especially in a vulnerable population.

The Covid Booster clinic will be operational tomorrow morning to ensure all consenting and eligible residents are afforded the opportunity to be vaccinated.

General enquiries should be directed to the enquiries@maroba.com.au email, so that they can be redirected to the best person to address your questions and comments. If your matter is of an urgent nature, please utilise the reception number 02 49350300. We have these communication options in place to ensure care staff are maximizing their time with care of your loved one, appreciating PPE practices and isolation arrangements do place additional demands on staff time. We do want you to be able access information so don't hesitate to reach out using these options.

Please stay safe whilst out and about in the community and at family gatherings.

Yours sincerely,

Viv Allanson, CEO

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