

23rd January 2022

Dear Residents and family members,

Great news today ... all the residents in Waratah that do not have Covid-19 have been tested and all are negative. Of the 11 residents with Covid-19, 10 remain stable, whilst one resident is experiencing some symptoms. All families have been contacted by the family liaison team with an update this morning. **Some residents, as their illness progresses, may exhibit symptoms which will be managed in consultation with each resident's general practitioner.** All residents continue to be assessed frequently throughout each day and night.

All precautions including full PPE for staff continue and where possible Covid positive residents are supported to stay in their rooms.

As you know the Booster Vaccination clinic did go ahead on Friday, so I can report that all residents who received their Booster continue to be doing well. We will continue to observe all residents for post injection side effects and treat symptoms if they arise. Linda Winn is planning for a GP lead vaccination clinic for any residents who were either not eligible due to covid or not yet due to get vaccinated, in approximately 4 weeks' time.

All residents outside of Waratah suburb have also had their morning clinical assessment and I can report that no one is experiencing any symptoms which is great news.

The Lodge area remains on alert due to recent staff exposures. Even though residents are being closely monitored for symptoms, Rapid Antigen Testing for Jacaranda residents is not indicated at this time. We are following recommendations from the Public health unit regarding frequency of testing.

Our Family Liaison team is ensuring that communication with families of residents with Covid 19 is timely and supportive, as well as fielding other enquiries. Please be assured that if there are any changes in the clinical condition of your loved one, you will be contacted by a Clinical team member regardless of the suburb they reside in.

General enquiries should be directed to the enquiries@maroba.com.au email, so that they can be redirected to the best person to address your questions and comments. If your matter is of an urgent nature, please utilise the reception number 02 49350300. We have these communication options in place to ensure care staff are maximizing their time with care of your loved one, appreciating PPE practices and isolation arrangements do place additional demands on staff time. We do want you to be able access information so don't hesitate to reach out using these options.



Thank you to all our residents, families and friends for your patience and goodwill through these very challenging times. We all continue to bring our best to all in our care.

Please stay safe whilst out and about in the community over the weekend and especially at family gatherings. Remember to activate your personal Covid Safe plans as the nation prepares for the Australia day public holiday coming up on Wed 26th January, especially if you are planning to attend community events

Yours sincerely,

A handwritten signature in purple ink that reads "Viv Allanson".

Viv Allanson, CEO