



04 February, 2022

Dear Residents and family members,

Today, we have sad news to share. A family lost a loved one last night to Covid. The gentleman passed away peacefully in the night. It was not possible to give a guard of honour as is usual practice, however we will remember him today in our prayers. May he rest in peace.

Families are taking advantage of our visitation arrangements which is wonderful. We are still experiencing some staff challenges, so please be patient with us if we are a little delayed in transporting your loved one to the visiting area. With the inclement weather we are also having to juggle visiting stations. Please ensure you have appropriate clothing with you for an outside undercover visit.

As mentioned in Update #88, NSW Health protocol requires us to carry out a testing regime post outings, so that we can monitor your loved one for Covid -19. If your loved one leaves the facility for a home visit or a medical appointment, we are required to complete a Rapid Antigen Test on day 2, 4 and 7.

Our residents who have Covid-19 are doing well and continue to be assessed frequently throughout each day and night. The families of residents who have Covid have been contacted with a health update. A limited regime of Rapid Antigen testing is continuing in Waratah suburb as recommended by Health authorities, next due 8th Feb.

All residents have had their morning clinical assessment and I can report that no one is experiencing any symptoms which is always great news. As advised previously, if there is a concern about your loved one and their health the person responsible will be contacted by a member of our clinical team.

To re-cap on our visitation arrangements, bookings for visits during the week can be made via Reception on (02) 4935 0300 during business hours or by email enquiries@maroba.com.au. Unless there is a prior arrangement there is no general visiting possible over the weekend as we do not have the resources to monitor the required check-in procedures. Please do not turn up unannounced as you will be disappointed and turned away.

Please have a lovely weekend, stay safe whilst out and about in the community and be safe on the roads in this wet weather.

Yours sincerely,

Viv Allanson, CEO