

30 June 2022

Good morning family and friends,

I am writing to advise that we have this morning received a result confirming a COVID positive resident in Jacaranda suburb.

At this time, we will be locking down Jacaranda suburb only and will be testing all residents within the suburb to determine any spread.

For all other suburbs our processes will remain the same

- 1) Visitors to suburbs other than Jacaranda will be required to wear a **Surgical Mask** always covering the mouth and Nose. **This means NO eating or Drinking during your visit.**
- 2) Two Vaccinated adults may visit with a **child 2 years and under within the resident's room** for up to 30 mins between 10am and 4:30pm on weekdays. No appointment necessary. Check in using Coolguard in reception.
- 3) Outside visiting for up to 2 Vaccinated adults and 2 children. Children aged 12 and over must have received 2 Covid vaccinations. A surgical Mask must be worn throughout the visit and all attending including children, must be checked in using the QR code at the entrance of Maroba. Appointments required for all outside visits. Ph. 49350300
- 4) The requirement for evidence of a Negative RAT continues for both inside and outside visiting and if you are taking a resident out. It is highly recommended that other family attending a gathering with a Maroba resident to also undertake a RAT. A record of who attends such a gathering should be kept by the host in the event of a positive case emerging. Can we also ask even if you have a negative RAT test but still don't feel 100% to please delay your visit or outing? If you have recently had Covid please bring your medical evidence for RAT exemption.
- 5) Register your intention to leave the facility using the online Excursion form at least 48 (business hours) before the outing. All residents can leave the facility (except Jacaranda residents) whilst following **Covid safe measures** and remember the person completing the form is fully responsible for the safety of the resident whilst away from the facility.
- 6) Palliative care and Partners in Care visits continue as per current arrangements but please note you will be required to continue to wear the N95 mask for these visits.
- 7) Remember you must observe the green tick on Coolguard before proceeding. Check with a staff member if you have any issues with the Coolguard check-in. Also, double check that the correct name has come up to ensure a valid check in so that if contact tracing is required, we are on the front foot not running behind.

All staff in Jacaranda suburb are now in full PPE and are being supplied with food and refreshments to ensure they are supported with their health during their shift. Staff continue to be segregated where possible although we continue to experience staffing shortages.

We are seeing an increase in exposures during the last week or so and so we ask you all to please stay vigilant with your hand hygiene and social distancing and we please ask that you avoid coming to Maroba if you have any symptoms.

Stay safe and well.

Yours sincerely,



Louise Adnum - General Manager Corporate Services