

12 July 2022

Good morning family and friends,

I am writing to advise that we have received all of Nobby's resident's day 9 PCR results and they have all returned negative. So, the good news is we can welcome back visiting in the Manor from tomorrow, Wednesday 13 July 2022.

Currently, Jacaranda and Bluegum suburbs remain in full isolation along with the staff in full PPE. We will continue with the testing regime and monitor the outcome of the results. Unfortunately, visiting cannot resume in the Lodge however hopefully test results will enable a change on Monday. Family members who would normally provide care for their loved one or those supporting a palliating resident continue to enter the building to continue their caring and support roles.

For the Manor we have the following requirements:

- 1) Visitors will be required to wear a **Surgical Mask** always covering the mouth and Nose. **This means NO eating or drinking during your visit.**
- 2) Two Vaccinated adults may visit with **a child 2 years and under within the resident's room** between 10am and 4:30pm on weekdays. No appointment necessary. There are no weekend visits at this time however we are hoping next week we will be able to make a change. The entry screening requirements are evidence of a Negative RAT and check in using Coolguard in reception. If you have recently had Covid please bring your medical evidence for RAT exemption. **If you are showing any signs or symptoms, please do not visit Maroba until you are well.**
- 3) Outside visiting for up to 2 Vaccinated adults and 2 children. Children aged 12 and over must have received 2 Covid vaccinations. A surgical Mask must be worn throughout the visit and all attending including children, must be checked in using Coolguard in reception. Appointments required for all outside visits. Ph. 49350300
- 4) The requirement for evidence of a Negative RAT continues if you are taking a resident out. It is highly recommended that other family attending a gathering with a Maroba resident to also undertake a RAT. A record of who attends such a gathering should be kept by the host in the event of a positive case emerging. If you have a negative RAT test but still don't feel 100%, please delay your visit or outing
- 5) Register your intention to leave the facility using the online Excursion form at least 48 (business hours) before the outing. All residents can leave the facility (except Jacaranda and Bluegum residents) whilst following **Covid safe measures** and remember the person completing the form is fully responsible for the safety of the resident whilst away from the facility.
- 6) Remember you must observe the green tick on Coolguard before proceeding. Check with a staff member if you have any issues with the Coolguard check-in. Also, double check that the correct name has come up to ensure a valid check in so that if contact tracing is required, we are on the front foot not running behind.

We are seeing an increase in exposures, so please stay vigilant with your hand hygiene, social distancing and please avoid coming to Maroba if you have any symptoms.

Stay safe and well.

Yours sincerely,

Tracy Walker - General Manager Operations