

19 July 2022

Dear Families and Friends,

Further to our update yesterday, we have an additional 2 residents that have tested covid positive. The individual residents' circumstances have been assessed and Honeysuckle will remain in full isolation with staff in full PPE and the resident in the Hill will remain in room isolation with staff in full PPE, when in attendance. The residents' families have been informed and the families of all Covid positive residents are contacted daily with a wellbeing update.

Staff will continue to monitor the slightest change in residents' conditions and are making the decision not delay testing consenting residents. We will continue with the testing regime and monitor the outcome of the results.

We will continue with **NO general visitation** for Honeysuckle. Family members who would normally provide care for their loved one or those supporting a palliating resident will still be able to continue their caring and support roles.

The Manor (excluding Honeysuckle) and the Lodge visitation and requirements remains the same as yesterday's update.

If you have concerns with our approach you are invited to call us to discuss or if you prefer you can contact:

- Older Persons Advocacy Network (OPAN) on 1800 700 600
- The Aged Care Quality and Safety Commission on 1800 951 822
- Senior Rights Service 1800 424 079

Please stay vigilant with your hand hygiene, social distancing and please avoid coming to Maroba if you have any symptoms.

We appreciate your support and assistance in keeping the Maroba Community safe and well. If you require additional information, please call reception 49350300 during office hours or email enquiries@maroba.com.au.

Stay safe and well.

Yours sincerely,



Viv Allanson
CEO