

13 December 2024

Dear Residents, Family and Friends,

Wow it has been a busy week with preplanned Christmas events for residents and our employee and volunteer recognition and Christmas celebrations.

In amongst these celebrations, we have had seven residents test positive to Covid across The Hill and Nobbys, at the current time we have five residents across the site who are isolating, there is no Suburb in outbreak and life at Maroba continues as normal for all other residents. Residents isolating are due to complete their isolation next week. We will continue with precautionary Covid RAT testing for residents of The Hill and Nobbys through to Sunday. Today's testing has revealed a new case in Nobby's but all clear for residents in other Suburbs. Please know that if your family member tests positive we will update you as soon as possible by phone.

We have certainly noted an increase in Covid numbers over the past week in the community and @ Maroba and as Christmas approaches we are doing all we can to keep residents and employees safe. We ask that you do not visit if you are unwell or have respiratory symptoms. Masks are available if you wish to take precautionary measures.

In other news with Christmas quickly approaching we include a reminder about letting us know what your plans are for Christmas with your Loved one.

If you are planning to take any residents out during the period, 24th December 2024 – 1st January 2025, we would appreciate if you complete the on-line Day Excursion by **15th December 2024** to advise us. <https://www.maroba.com.au/external-day-excursions-risk-assessment-form/>


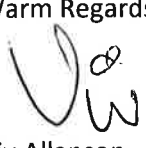
All residents remaining at Maroba will be treated to a lovely festive Christmas luncheon with our staff ensuring the day will be special.

If you have concerns with our approach, please call us to discuss. Alternatively, you can contact:

- Older Persons Advocacy Network (OPAN) on 1800 700 600
- The Aged Care Quality and Safety Commission on 1800 951 822
- Senior Rights Service 1800 424 079

For additional information, please contact reception at 4935 0300 during office hours or email us at enquiries@maroba.com.au.

Warm Regards



Viv Allanson
CEO/OAM Maroba

