



MAROBA CONNECT

URGENT UPDATE

Power Outage

3rd March 2026

Please be advised that there will be a planned power outage at Maroba tomorrow, Tuesday 3rd March 2026, from approximately 10:30am to 3:00pm.

While our team is making every possible arrangement to be prepared, we do anticipate that it may be a challenging few hours without power. If you are available, as always you are very welcome to take your loved one out for an outing during this time or come in to spend some time with them.

Activities and meals will continue as normal; however, some adjustments will be necessary due to the outage.

Thank you for your understanding and support.

FEEDBACK: HELP US IMPROVE OUR CARE AND SERVICES

Maroba is committed to providing high quality care and services, to meet the needs of our Residents and Clients. We use your feedback to understand what we do well, and where we can improve. To submit feedback ;

- Scan the QR code below
- Go to our website (www.maroba.com.au), select 'Contact Us' then 'Feedback'.
- Paper forms are also available at reception and each suburb and can be left in our Feedback boxes.



ADVOCACY SERVICES

The following advocacy services are available to support the rights of anyone receiving or seeking to receive aged care services.

1. Older Persons Advocacy Network (OPAN) on 1800 700 600
2. The Aged Care Quality & Safety Commission on 1800 951 822
3. Senior Rights Service 1800 424 079

National Aged Care Advocacy Program NACAP@health.gov.au

CONSUMER ADVISORY BOARD

Maroba values open communication and actively seeks feedback from our residents and their families.

If you would like to join Maroba's consumer advisory board, please contact us to let us know.